

GAO

December 1992

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# Compendium of GAO Indicator Statistics for 1992

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# Preface

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This is a compendium of the GAO-wide and division/region-specific statistics underlying GAO's 1992 Annual Report of Key Performance Indicators. This information is presented in three parts.

Part I contains GAO-wide statistics. Parts II and III contain division/region-specific statistics, respectively.

Indicator information in each part is grouped into three sections. Section I presents the results of GAO's work. Section II focuses on managing GAO's work. Section III is a profile of GAO's human resources.

Data in this compendium have been drawn from centralized GAO data sources and disaggregated down to the unit level. Individual units' data bases may contain additional information for more specific comparative purposes. All statistics are for fiscal years, unless otherwise noted.

Recognizing that many assignments are concluded with correspondence to the Congress or agency officials (as opposed to final reports), statistics on this reporting method are included in the figures for product volume.

I wish to thank GAO's staff offices for developing the statistics. Any question and comments should be directed to Kevin Boland, Director, Office of Information Management and Communications (OIMC), or Raymond Olsen or Therese Holtzman, OIMC.



James Howard  
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## GAO-Wide

	1988	1989	1990	1991	1992
<b>Section I: Result's of GAO's Work</b>					
<b>Impact/accomplishments</b>					
Financial benefits (billions)	\$23.56	\$7.84	\$15.20	\$33.80	\$36.20
Defense programs	\$11.72	\$3.31	\$10.99	\$17.57	\$30.16
Civil programs	\$11.84	\$4.53	\$4.21	\$16.23	\$6.04
Accomplishment reports	204	225	263	209	294
Monetary	111	79	102	88	102
Nonmonetary	93	146	161	121	192
Recommendations made	997	1,125	1,649	1,653	1,715
Implemented to date	769	834	1,095	833	189
Not implemented; open	73	113	316	598	1468
Closed but not implemented	155	178	238	222	58
<b>Product volume</b>					
Total products	1,289	1,310	1,470	1,381	1,573
Congressional written products/testimonies	1,048	1,046	1,227	1,157	1,329
Chapter reports	238	227	271	230	225
Letter reports	313	438	450	526	553
Testimonies	227	217	306	277	289
Briefing reports	167	85	98	69	76
Fact sheets	103	79	102	55	61
Correspondence	<sup>a</sup>	<sup>a</sup>	<sup>a</sup>	<sup>a</sup>	125
Congressional briefings	193	212	189	154	167
Agency products	48	52	54	70	77
<b>Testimony</b>					
Number of appearances	227	217	306	277	289
House committees	166	163	205	204	213
Senate committees	60	54	99	71	74
Joint committees/other	1	0	2	2	2
Number of different lead witnesses	58	63	71	57	72
<b>OGC output</b>					
Total external products	3,786	3,818	3,584	3,906	3,970
Opinions for the Congress	225	232	244	222	249
Bid protest decisions	2,992	2,917	2,822	3,071	3,167
Executive branch decisions	569	669	518	613	554
<b>Report standards</b>					
Adherence to standards (on a scale of 1 to 5)	3.25	3.30	3.29	3.29	3.24

**Part I: Table of Key Performance Statistics  
GAO-Wide**

	1988	1989	1990	1991	1992
<b>Section II: Managing GAO's Work</b>					
<b>Direct assistance to the Congress</b>					
Percent of GAO's audit staff-years assisting the Congress	82.2	82.3	81.5	80.5	81.5
New congressional starts	1,248	1,317	1,521	1,491	1,457
<b>Active assignments</b>					
Total assignments	1,119	1,178	1,198	1,183	1,227
By age (percent)					
Less than 12 months	79.1	80.4	83.2	80.7	79.6
12 to 18 months	a	13.0	11.1	13.2	13.6
18 to 24 months	a	4.6	3.5	5.3	5.4
Over 24 months	2.6	1.9	1.5	0.8	1.4
<b>Completed assignments</b>					
Total assignments	1,431	1,473	1,707	1,747	1,787
Headquarters led	1,040	1,083	1,197	1,207	1,195
Region led	391	390	510	540	592
Duration (months)					
Median duration (months)	8.1	7.8	7.2	5.9	8.0
Average duration (months)	9.7	9.6	9.0	8.9	9.1
Chapter and letter reports to committees, members, and the Congress	14.2	13.9	13.9	13.1	13.3
Briefing reports and fact sheets	9.0	9.4	8.4	7.5	7.4
Testimonies	3.6	3.7	2.6	2.4	2.6
Congressional briefings and correspondence	a	a	a	a	5.3
Agency reports	13.2	15.2	12.0	11.9	13.7
Cost					
Median cost (thousands)	\$103	\$88	\$105	\$75	\$92
Average cost (thousands)	\$195	\$194	\$197	\$180	\$192
<b>Timeliness</b>					
Blue book reports (percent)					
By target date	18.1	15.8	19.0	27.0	25.0
1 day to 2 months late	28.3	26.9	28.0	30.0	26.0
2 to 6 months late	27.8	33.2	32.3	28.0	34.0
Over 6 months late	25.7	24.1	20.7	15.0	16.0
All external products by target date (percent)	a	a	a	46.0	46.0
<b>Resource utilization (percent)</b>					
Administrative support time	a	a	a	21.4	22.1
Investment time	a	a	a	6.1	5.8
Direct time	a	a	a	72.5	72.1

**Part I: Table of Key Performance Statistics  
GAO-Wide**



	1988	1989	1990	1991	1992
<b>Section III: Profile of GAO's Human Resources</b>					
<b>Work force</b>					
Total work force	5,151	5,181	5,189	5,190	5,090
Divisions	2,396	2,383	2,389	2,393	2,362
Staff offices	934	960	952	974	960
Regional offices	2,821	1,838	1,848	1,823	1,768
<b>Work force by job category</b>					
Evaluators	3,076	3,070	3,066	3,019	2,937
Evaluator-related specialists	587	591	622	665	669
Lawyers	138	151	153	153	152
Administrative/technical staff	405	448	460	474	488
Support staff	813	780	710	739	699
Senior management	132	141	139	141	145
<b>Professional work force by level/grade</b>					
SES	132	141	138	138	144
Management level and GS-15	482	509	536	611	647
Senior level and GS-13/14	1,898	1,900	1,929	2,059	2,103
Staff level and GS-7 to GS-12	1,818	1,852	1,837	1,640	1,496
<b>EEO</b>					
<b>Women and minorities in the professional staff</b>					
Women	1,442	1,576	1,661	1,719	1,726
African Americans	522	572	592	615	614
Hispanics	128	149	167	181	174
Asians	108	121	134	146	144
Others	9	8	8	8	10
<b>Women and minorities at the Staff and GS-7 to GS-12 levels</b>					
Women	976	1,018	1,016	925	851
African Americans	325	351	340	319	304
Hispanics	94	101	109	101	89
Asians	70	74	76	76	71
Others	7	5	4	3	3
<b>Women and minorities at the Senior and GS-13/14 levels</b>					
Women	412	462	526	640	699
African Americans	185	193	215	250	259
Hispanics	32	43	52	69	71
Asians	28	35	44	53	54
Others	2	3	4	5	7
<b>Women and minorities at the Management and GS-15 levels</b>					
Women	54	75	97	132	152

(continued)

**Part I: Table of Key Performance Statistics  
GAO-Wide**

	<b>1988</b>	<b>1989</b>	<b>1990</b>	<b>1991</b>	<b>1992</b>
African Americans	12	20	28	38	41
Hispanics	2	2	2	7	10
Asians	10	11	11	13	14
Others	0	0	0	0	0
<b>Women and minorities in the SES</b>					
Women	19	21	22	22	24
African Americans	7	8	8	8	10
Hispanics	3	3	4	4	4
Asians	1	1	3	4	5
<b>Affirmative action</b>					
<b>Goals/achievement for hiring and promotions</b>					
Staff level and GS-7 to GS-12 goal	83	61	45	28	24
Achievement	205	269	274	204	110
Senior level and GS-13/14 goal	134	104	96	92	93
Achievement	144	130	143	139	126
Management level and GS-15 goal	24	23	40	17	17
Achievement	18	19	39	26	16
<b>Recruitment/hiring</b>					
Total hires	349	457	453	341	193
Professional	267	356	378	298	117
Support staff	84	101	75	43	76
<b>Hires by job category</b>					
Evaluators (headquarters)	58	80	109	56	32
Evaluators (regions)	94	143	138	108	38
Evaluator-related specialists	61	73	91	105	28
Lawyers	22	18	5	10	3
Administrative/technical staff	32	42	34	18	16
Support staff	84	101	75	43	76
<b>Entry-level hires by academic degree</b>					
Doctoral	0	4	1	4	4
Master's	53	111	150	121	56
Bachelor's	49	114	88	62	23
<b>Entry-level hires by academic field</b>					
Public administration/policy	42	88	105	69	34
Business administration	35	45	59	52	18
Accounting	5	33	40	39	21
Computer science	8	2	5	2	1
Other (includes social sciences and economics)	12	61	30	25	9

(continued)

**Part I: Table of Key Performance Statistics  
GAO-Wide**

	1988	1989	1990	1991	1992
<b>Training</b>					
Percent of staff with 80 or more CPE units					
GAO-wide	a	a	43.8	77.1	79.8
Divisions	a	a	44.9	75.3	75.2
Regions	a	a	42.8	81.0	86.7
Percent of staff with 40 or more CPE units					
GAO-wide	a	a	91.6	97.6	97.1
Divisions	a	a	91.4	97.3	96.3
Regions	a	a	92.3	98.6	99.0
<b>Attrition</b>					
Total	448	413	484	348	263
Professional	327	320	377	289	218
Support staff	121	93	103	59	45
Attrition by job category					
Evaluators	221	220	260	205	146
Evaluator-related specialists	50	57	71	43	40
Lawyers	14	8	6	7	6
Administrative/technical staff	42	35	40	27	26
Support staff	121	93	103	59	45
Professional staff attrition					
Headquarters	189	198	243	161	136
Regions	138	122	134	128	82
Professional staff attrition by level/grade					
Staff level and GS-7 to GS-12	175	171	190	150	166
Senior level and GS-13/14	109	118	134	108	80
Management level and GS-15	35	26	41	24	16
SES	8	5	12	7	1

\*Data not available.

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**Part I: Table of Key Performance Statistics  
GAO-Wide**

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# Accounting and Financial Management Division

	1990	1991	1992
<b>Section I: Results of AFMD's Work</b>			
<b>Impact/accomplishments</b>			
Financial benefits (billions)	\$1.75	\$0.54	\$0.10
Nonmonetary accomplishment reports	11	5	9
<b>Product volume</b>			
Total products	100	72	93
Congressional written reports/testimonies	86	53	71
Chapter reports	6	3	3
Letter reports	52	41	44
Testimonies	15	6	8
Briefing reports	4	1	0
Fact sheets	9	2	1
Correspondence	a	a	15
Agency products	7	12	18
Congressional briefings	7	7	4
<b>Report standards</b>			
Adherence to standards (on a scale of 1 to 5)	3.33	3.15	3.13
<b>Section II: Managing AFMD's Work</b>			
<b>Direct assistance to the Congress</b>			
Percent of GAO's audit staff-years assisting the Congress	46.8	34.0	37.0
Congressional assignments started	111	73	81
<b>Active assignments</b>	86	85	93
<b>Completed assignments</b>	152	133	153
Average duration (months)	9.7	9.6	8.3
Median duration (months)	7.9	8.6	7.4
Average cost (thousands)	\$263	\$270	\$317
Median cost (thousands)	\$80	\$87	\$41
<b>Timeliness (percent)</b>			
Blue book reports by target date	26.0	24.0	15.0
All external products by target date	a	37.0	52.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	17.6	16.8
Investment time	a	6.1	6.2
Direct time	a	76.3	77.0

**Part II: Table of Divisions' Key Performance Statistics**  
**Accounting and Financial Management**  
**Division**

	1990	1991	1992
<b>Section III: Profile of AFMD's Human Resources</b>			
<b>Work force</b>			
Total work force	296	313	314
Work force by job category			
Evaluators	43	32	28
Evaluator-related specialists	207	233	234
Administrative/technical staff	11	13	16
Support staff	25	27	26
Professional work force by level/grade			
SES	10	8	10
Management level and GS-15	54	68	70
Senior level and GS-13/14	105	112	122
Staff level and GS-7 to GS-12	102	98	112
<b>Recruitment/hiring</b>			
Evaluators	7	6	1
Evaluator-related specialists	24	52	17
Administrative/technical staff	0	1	1
Support staff	1	3	9
<b>Training</b>			
Average training hours per staff member	74	78	70
SES staff	109	60	66
Management level and GS-15	76	75	68
Senior level and GS-13/14	68	65	70
Staff level and GS-7 to GS-12	77	105	87
<b>Attrition</b>			
Professionals	30	24	24
Support staff	2	3	2
Attrition by job category			
Evaluators	7	3	2
Evaluator-related specialists	20	18	22
Administrative/technical staff	3	1	0
Support staff	2	3	2
Professional staff attrition by level/grade			
SES staff	1	2	0
Management level and GS-15	5	5	2
Senior level and GS-13/14	10	7	6
Staff level and GS-7 to GS-12	14	10	16

<sup>a</sup>Data not available.

# General Government Division

	1990	1991	1992
<b>Section I: Results of GGD's Work</b>			
<b>Impact/accomplishments</b>			
Financial benefits (billions)	\$0.38	\$2.66	\$0.26
Nonmonetary accomplishment reports	24	24	25
<b>Product volume</b>			
Total products	203	203	238
Congressional written reports/testimonies	166	172	212
Chapter reports	37	35	26
Letter reports	50	64	74
Testimonies	56	46	63
Briefing reports	9	12	19
Fact sheets	14	15	14
Correspondence	a	a	16
Agency products	7	7	10
Congressional briefings	30	24	16
<b>Report standards</b>			
Adherence to standards (on a scale of 1 to 5)	3.30	3.44	3.32
<b>Section II: Managing GGD's Work</b>			
Direct assistance to the Congress			
Percent of GAO's audit staff-years assisting the Congress	82.4	86.0	90.0
Congressional assignments started	254	237	261
<b>Active assignments</b>	173	178	235
<b>Completed assignments</b>	255	284	268
Average duration (months)	7.7	8.5	9.3
Median duration (months)	5.5	6.3	7.2
Average cost (thousands)	\$187	\$176	\$192
Median cost (thousands)	\$85	\$61	\$73
<b>Timeliness (percent)</b>			
Blue book reports by target date	22.0	21.0	28.0
All external products by target date	a	47.0	47.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	15.4	17.9
Investment time	a	5.1	4.4
Direct time	a	79.5	77.7

**Part II: Table of Divisions' Key Performance Statistics  
General Government Division**

	1990	1991	1992
<b>Section III: Profile of GGD's Human Resources</b>			
<b>Work force</b>			
Total work force	444	443	490
Work force by job category			
Evaluators	276	270	310
Evaluator-related specialists	53	53	56
Administrative/technical staff	38	42	41
Support staff	65	65	67
Professional work force by level/grade			
SES	12	13	16
Management level and GS-15	52	58	64
Senior level and GS-13/14	167	167	198
Staff level and GS-7 to GS-12	148	140	212
<b>Recruitment/hiring</b>			
Evaluators	18	9	7
Evaluator-related specialists	10	3	0
Administrative/technical staff	4	4	2
Support staff	8	10	5
<b>Training</b>			
Average training hours per staff member	70	60	52
SES staff	128	106	61
Management level and GS-15	62	82	54
Senior level and GS-13/14	66	61	51
Staff level and GS-7 to GS-12	74	64	57
<b>Attrition</b>			
Professionals	29	20	21
Support staff	8	7	7
Attrition by job category			
Evaluators	23	16	13
Evaluator-related specialists	3	2	3
Administrative/technical staff	3	2	5
Support staff	8	7	7
Professional staff attrition by level/grade			
SES staff	2	0	0
Management level and GS-15	4	3	3
Senior level and GS-13/14	8	10	6
Staff level and GS-7 to GS-12	15	7	12

<sup>a</sup>Data not available.

# Human Resources Division

	1990	1991	1992
<b>Section I: Results of HRD's Work</b>			
<b>Impact/accomplishments</b>			
Financial benefits (billions)	\$2.58	\$10.03	\$2.45
Nonmonetary accomplishment reports	19	20	34
<b>Product volume</b>			
Total products	227	181	221
Congressional written reports/testimonies	188	146	198
Chapter reports	36	20	24
Letter reports	67	69	85
Testimonies	46	40	51
Briefing reports	24	6	5
Fact sheets	15	11	11
Correspondence	a	a	22
Agency products	5	7	0
Congressional briefings	34	28	23
<b>Report standards</b>			
Adherence to standards (on a scale of 1 to 5)	3.20	3.36	3.06
<b>Section II: Managing HRD's Work</b>			
<b>Direct assistance to the Congress</b>			
Percent of GAO's audit staff-years assisting the Congress	90.6	91.0	90.0
Congressional assignments started	258	245	206
<b>Active assignments</b>	178	193	181
<b>Completed assignments</b>	283	254	245
Average duration (months)	9.2	8.5	9.7
Median duration (months)	6.0	5.4	7.6
Average cost (thousands)	\$191	\$160	\$182
Median cost (thousands)	\$87	\$58	\$74
<b>Timeliness (percent)</b>			
Blue book reports by target date	26.0	23.0	24.0
All external products by target date	a	50.0	49.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	17.8	18.6
Investment time	a	5.6	5.2
Direct time	a	76.6	76.2

**Part II: Table of Divisions' Key Performance Statistics  
Human Resources Division**

	1990	1991	1992
<b>Section III: Profile of HRD's Human Resources</b>			
<b>Work force</b>			
Total work force	332	321	310
Work force by job category			
Evaluators	215	199	190
Evaluator-related specialists	53	55	56
Administrative/technical staff	9	12	11
Support staff	44	44	41
Professional work force by level/grade			
SES	11	10	12
Management level and GS-15	38	44	47
Senior level and GS-13/14	146	145	144
Staff level and GS-7 to GS-12	93	77	107
<b>Recruitment/hiring</b>			
Evaluators	15	9	2
Evaluator-related specialists	10	8	2
Administrative/technical staff	0	0	0
Support staff	7	9	3
<b>Training</b>			
Average training hours per staff member	64	65	62
SES staff	76	96	62
Management level and GS-15	67	65	70
Senior level and GS-13/14	68	66	62
Staff level and GS-7 to GS-12	60	69	72
<b>Attrition</b>			
Professionals	26	20	15
Support staff	12	4	4
Attrition by job category			
Evaluators	21	14	9
Evaluator-related specialists	4	5	4
Administrative/technical staff	1	0	2
Support staff	12	4	4
Professional staff attrition by level/grade			
SES staff	0	1	0
Management level and GS-15	2	0	1
Senior level and GS-13/14	15	11	8
Staff level and GS-7 to GS-12	9	8	6

<sup>a</sup>Data not available.

# Information Management and Technology Division

	1990	1991	1992
<b>Section I: Results of IMTEC's Work</b>			
<b>Impact/accomplishments</b>			
Financial benefits (billions)	\$0.73	\$0.91	\$0.55
Nonmonetary accomplishment reports	11	10	21
<b>Product volume</b>			
Total products	101	85	107
Congressional written reports/testimonies	89	70	88
Chapter reports	9	7	11
Letter reports	53	43	37
Testimonies	10	9	18
Briefing reports	4	7	8
Fact sheets	13	4	3
Correspondence	<sup>a</sup>	<sup>a</sup>	11
Agency products	6	9	10
Congressional briefings	6	6	9
<b>Report standards</b>			
Adherence to standards (on a scale of 1 to 5)	3.34	3.28	3.52
<b>Section II: Managing IMTEC's Work</b>			
<b>Direct assistance to the Congress</b>			
Percent of GAO's audit staff-years assisting the Congress	71.4	76.0	70.0
Congressional assignments started	94	98	78
<b>Active assignments</b>	85	80	46
<b>Completed assignments</b>	134	129	135
Average duration (months)	8.1	7.2	8.8
Median duration (months)	7.6	5.9	7.7
Average cost (thousands)	\$177	\$147	\$207
Median cost (thousands)	\$132	\$92	\$119
<b>Timeliness (percent)</b>			
Blue book reports by target date	19.0	25.0	16.0
All external products by target date	<sup>a</sup>	43.0	41.0
<b>Resource utilization (percent)</b>			
Administrative support time	<sup>a</sup>	17.5	21.8
Investment time	<sup>a</sup>	4.6	5.1
Direct time	<sup>a</sup>	77.9	73.1

**Part II: Table of Divisions' Key Performance Statistics  
Information Management and Technology  
Division**

	1990	1991	1992
<b>Section III: Profile of IMTEC's Human Resources</b>			
<b>Work force</b>			
Total work force	203	196	187
Work force by job category			
Evaluators	131	129	124
Evaluator-related specialists	32	25	22
Administrative/technical staff	8	9	11
Support staff	20	21	20
Professional work force by level/grade			
SES	12	12	10
Management level and GS-15	36	40	40
Senior level and GS-13/14	74	72	72
Staff level and GS-7 to GS-12	61	51	65
<b>Recruitment/hiring</b>			
Evaluators	11	3	2
Evaluator-related specialists	16	4	3
Administrative/technical staff	0	0	1
Support staff	1	2	2
<b>Training</b>			
Average training hours per staff member	73	73	81
SES staff	68	112	118
Management level and GS-15	65	92	86
Senior level and GS-13/14	71	75	81
Staff level and GS-7 to GS-12	82	73	103
<b>Attrition</b>			
Professionals	22	11	6
Support staff	0	1	1
Attrition by job category			
Evaluators	15	8	5
Evaluator-related specialists	4	2	1
Administrative/technical staff	3	0	0
Support staff	0	1	1
Professional staff attrition by level/grade			
SES staff	2	1	0
Management level and GS-15	3	1	2
Senior level and GS-13/14	10	6	0
Staff level and GS-7 to GS-12	7	3	4

<sup>a</sup>Data not available.

# National Security and International Affairs Division

	1990	1991	1992
<b>Section I: Results of NSIAD's Work</b>			
<b>Impact/accomplishments</b>			
Financial benefits (billions)	\$8.95	\$17.67	\$26.52
Nonmonetary accomplishment reports	15	8	33
<b>Product volume</b>			
<b>Total products</b>	385	383	403
Congressional written reports/testimonies	327	332	346
Chapter reports	89	92	89
Letter reports	114	149	159
Testimonies	54	46	42
Briefing reports	40	32	22
Fact sheets	30	13	11
Correspondence	a	a	23
Agency products	17	18	25
Congressional briefings	41	33	32
<b>Report standards</b>			
Adherence to standards (on a scale of 1 to 5)	3.25	3.27	3.25
<b>Section II: Managing NSIAD's Work</b>			
<b>Direct assistance to the Congress</b>			
Percent of GAO's audit staff-years assisting the Congress	83.1	82.0	80.0
Congressional assignments started	341	385	350
<b>Active assignments</b>	335	352	332
<b>Completed assignments</b>	386	468	443
Average duration (months)	10.6	9.9	9.2
Median duration (months)	9.0	8.9	8.3
Average cost (thousands)	\$223	\$195	\$182
Median cost (thousands)	\$156	\$135	\$127
<b>Timeliness (percent)</b>			
Blue book reports by target date	19.0	32.0	32.0
All external products by target date	a	44.0	44.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	11.1	11.6
Investment time	a	4.7	5.1
Direct time	a	84.2	83.3

**Part II: Table of Divisions' Key Performance Statistics  
National Security and International Affairs  
Division**

	1990	1991	1992
<b>Section III: Profile of NSIAD's Human Resources</b>			
<b>Work force</b>			
Total work force	543	558	495
Work force by job category			
Evaluators	429	444	396
Evaluator-related specialists	23	25	16
Administrative/technical staff	16	18	19
Support staff	57	52	47
Professional work force by level/grade			
SES	18	19	17
Management level and GS-15	77	86	83
Senior level and GS-13/14	239	259	233
Staff level and GS-7 to GS-12	152	142	162
<b>Recruitment/hiring</b>			
Evaluators	23	22	12
Evaluator-related specialists	2	3	0
Administrative/technical staff	2	1	0
Support staff	4	5	8
<b>Training</b>			
Average training hours per staff member	69	53	50
SES staff	51	56	48
Management level and GS-15	105	71	51
Senior level and GS-13/14	72	53	54
Staff level and GS-7 to GS-12	57	52	56
<b>Attrition</b>			
Professionals	36	20	22
Support staff	9	5	4
Attrition by job category			
Evaluators	30	19	20
Evaluator-related specialists	5	0	1
Administrative/technical staff	1	1	1
Support staff	9	5	4
Professional staff attrition by level/grade			
SES staff	0	0	0
Management level and GS-15	4	3	1
Senior level and GS-13/14	15	10	13
Staff level and GS-7 to GS-12	17	7	8

<sup>a</sup>Data not available.

# Program Evaluation and Methodology

## Division

	1990	1991	1992
<b>Section I: Results of PEMD's Work</b>			
<b>Impact/accomplishments</b>			
Financial benefits (billions)	\$0.56	\$0	\$0
Nonmonetary accomplishment reports	2	2	9
<b>Product volume</b>			
Total products	36	44	65
Congressional written reports/testimonies	28	36	44
Chapter reports	9	9	10
Letter reports	8	13	15
Testimonies	8	12	13
Briefing reports	2	2	1
Fact sheets	1	0	0
Correspondence	a	a	5
Agency products	1	4	8
Congressional briefings	7	4	13
<b>Report standards</b>			
Adherence to standards (on a scale of 1 to 5)	3.41	3.14	3.10
<b>Section II: Managing PEMD's Work</b>			
<b>Direct assistance to the Congress</b>			
Percent of GAO's audit staff-years assisting the Congress	87.9	88.0	92.0
Congressional assignments started	50	43	57
<b>Active assignments</b>	53	60	44
<b>Completed assignments</b>	46	50	74
Average duration (months)	10.6	10.8	12.4
Median duration (months)	11.1	9.3	7.3
Average cost (thousands)	\$150	\$153	\$150
Median cost (thousands)	\$112	\$73	\$72
<b>Timeliness (percent)</b>			
Blue book reports by target date	12.0	10.0	17.0
All external products by target date	a	26.0	46.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	19.4	19.2
Investment time	a	2.7	3.0
Direct time	a	77.9	77.8

**Part II: Table of Divisions' Key Performance Statistics  
Program Evaluation and Methodology  
Division**

	1990	1991	1992
<b>Section III: Profile of PEMD's Human Resources</b>			
<b>Work force</b>			
Total work force	95	95	90
Work force by job category			
Evaluators	24	31	34
Evaluator-related specialists	52	45	39
Administrative/technical staff	4	4	4
Support staff	10	11	10
Professional work force by level/grade			
SES	5	4	3
Management level and GS-15	16	18	19
Senior level and GS-13/14	23	26	27
Staff level and GS-7 to GS-12	41	36	41
<b>Recruitment/hiring</b>			
Evaluators	16	0	0
Evaluator-related specialists	0	13	1
Administrative/technical staff	0	0	0
Support staff	2	0	0
<b>Training</b>			
Average training hours per staff member	59	54	61
SES staff	47	102	84
Management level and GS-15	61	68	72
Senior level and GS-13/14	66	60	74
Staff level and GS-7 to GS-12	57	58	61
<b>Attrition</b>			
Professionals	18	11	4
Support staff	3	0	1
Attrition by job category			
Evaluators	5	2	2
Evaluator-related specialists	12	8	2
Administrative/technical staff	1	0	0
Support staff	3	0	1
Professional staff attrition by level/grade			
SES staff	1	1	0
Management level and GS-15	2	1	0
Senior level and GS-13/14	3	2	3
Staff level and GS-7 to GS-12	12	7	1

<sup>a</sup>Data not available.

# Resources, Community, and Economic Development Division

	1990	1991	1992
<b>Section I: Results of RCED's Work</b>			
<b>Impact/accomplishments</b>			
Financial benefits (billions)	\$0.42	\$1.97	\$6.30
Nonmonetary accomplishment reports	61	52	61
<b>Product volume</b>			
Total products	345	327	379
Congressional written reports/testimonies	288	271	324
Chapter reports	83	55	61
Letter reports	85	123	113
Testimonies	85	80	78
Briefing reports	15	7	19
Fact sheets	20	6	21
Correspondence	a	a	32
Agency products	11	13	4
Congressional briefings	46	43	51
<b>Report standards</b>			
Adherence to standards (on a scale of 1 to 5)	3.33	3.33	3.32
<b>Section II: Managing RCED's Work</b>			
<b>Direct assistance to the Congress</b>			
Percent of GAO's audit staff-years assisting the Congress	90.9	95.0	96.0
Congressional assignments started	380	388	378
<b>Active assignments</b>	259	274	249
<b>Completed assignments</b>	419	384	418
Average duration (months)	8.2	8.4	8.7
Median duration (months)	5.9	6.3	7.4
Average cost (thousands)	\$175	\$176	\$180
Median cost (thousands)	\$85	\$87	\$103
<b>Timeliness (percent)</b>			
Blue book reports by target date	7.0	26.0	20.0
All external products by target date	a	49.0	45.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	16.7	18.1
Investment time	a	4.6	4.5
Direct time	a	78.7	77.5

**Part II: Table of Divisions' Key Performance Statistics  
Resources, Community, and Economic  
Development Division**

	1990	1991	1992
<b>Section III: Profile of RCED's Human Resources</b>			
<b>Work force</b>			
Total work force	476	467	476
Work force by job category			
Evaluators	360	350	351
Evaluator-related specialists	35	32	39
Administrative/technical staff	17	16	20
Support staff	49	54	51
Professional work force by level/grade			
SES	15	15	15
Management level and GS-15	64	73	77
Senior level and GS-13/14	198	215	225
Staff level and GS-7 to GS-12	150	110	159
<b>Recruitment/hiring</b>			
Evaluators	35	5	8
Evaluator-related specialists	3	0	2
Administrative/technical staff	2	0	1
Support staff	5	0	15
<b>Training</b>			
Average training hours per staff member	67	70	67
SES staff	106	109	102
Management level and GS-15	85	84	78
Senior level and GS-13/14	70	64	64
Staff level and GS-7 to GS-12	54	79	70
<b>Attrition</b>			
Professionals	36	22	16
Support staff	5	5	2
Attrition by job category			
Evaluators	30	20	16
Evaluator-related specialists	2	1	0
Administrative/technical staff	4	1	0
Support staff	5	5	2
Professional staff attrition by level/grade			
SES staff	0	0	0
Management level and GS-15	4	2	1
Senior level and GS-13/14	9	7	7
Staff level and GS-7 to GS-12	23	13	10

<sup>a</sup>Data not available.

# Atlanta Regional Office

	1990	1991	1992
<b>Section I: Results of Atlanta's Work</b>			
Region-led written products	28	39	46
Financial benefits (millions)	\$1,660.90	\$2,465.04	\$2,677.04
Accomplishment reports	19	25	27
<b>Section II: Managing Atlanta's Work</b>			
<b>Active assignments</b>			
Lead	64	92	100
Assist	38	45	46
	26	47	54
<b>Completed assignments</b>			
	37	56	56
Average duration (months)	11.8	11.8	11.6
Average cost (thousands)	\$287	\$277	\$292
<b>Timeliness (percent)</b>			
Blue book reports by target date	43.7	20.0	26.0
All external products by target date	a	31.0	37.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	10	10
Investment time	a	7	5
Direct time	a	83	85
<b>Section III: Profile of Atlanta's Human Resources</b>			
<b>Work Force</b>			
Total work force	176	177	173
Work force by job category			
Evaluators	149	149	142
Evaluator-related specialists	7	9	11
Administrative/technical staff	6	5	6
Support staff	13	13	13
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	3	5	6
Senior level and GS-13/14	69	69	71
Staff level and GS-7 to GS-12	90	89	95
<b>Recruitment/hiring</b>			
Professional hires	16	21	2
<b>Training</b>			
Average training hours per staff member	67	68	60
<b>Attrition</b>			
Professionals	16	12	8
Support staff	3	1	0

<sup>a</sup>Data not available.

# Boston Regional Office

	1990	1991	1992
<b>Section I: Results of Boston's Work</b>			
Region-led written products	18	20	27
Financial benefits (millions)	\$156.70	\$794.40	\$1,089.32
Accomplishment reports	10	6	19
<b>Section II: Managing Boston's Work</b>			
<b>Active assignments</b>			
Lead	53	63	60
Assist	27	38	31
	26	25	29
<b>Completed assignments</b>			
	34	32	44
Average duration (months)	12.1	11.9	9.5
Average cost (thousands)	\$266	\$274	\$206
<b>Timeliness (percent)</b>			
Blue book reports by target date	30.0	20.0	13.0
All external products by target date	a	38.0	33.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	11	11
Investment time	a	6	5
Direct time	a	83	84
<b>Section III: Profile of Boston's Human Resources</b>			
<b>Work Force</b>			
Total work force	103	106	100
<b>Work force by job category</b>			
Evaluators	85	89	84
Evaluator-related specialists	5	5	4
Administrative/technical staff	5	4	4
Support staff	7	7	7
<b>Professional work force by level/grade</b>			
SES	1	1	1
Management level and GS-15	2	1	2
Senior level and GS-13/14	47	55	54
Staff level and GS-7 to GS-12	46	42	43
<b>Recruitment/hiring</b>			
Professional hires	3	10	3
<b>Training</b>			
Average training hours per staff member	83	76	63
<b>Attrition</b>			
Professionals	7	6	5
Support staff	1	0	0

<sup>a</sup>Data not available.

# Chicago Regional Office

<b>Section I: Results of Chicago's Work</b>	<b>1990</b>	<b>1991</b>	<b>1992</b>
Region-led written products	20	14	25
Financial benefits (millions)	\$473.90	\$1,122.70	\$222.30
Accomplishment reports	9	19	16
<b>Section II: Managing Chicago's Work</b>			
<b>Active assignments</b>	56	67	61
Lead	27	34	29
Assist	29	33	32
<b>Completed assignments</b>	33	23	38
Average duration (months)	11.3	11.4	11.7
Average cost (thousands)	\$272	\$299	\$331
<b>Timeliness (percent)</b>			
Blue book reports by target date	21.7	21.0	29.0
All external products by target date	<sup>a</sup>	43.0	46.0
<b>Resource utilization (percent)</b>			
Administrative support time	<sup>a</sup>	12	13
Investment time	<sup>a</sup>	7	5
Direct time	<sup>a</sup>	81	82
<b>Section III: Profile of Chicago's Human Resources</b>			
<b>Work Force</b>			
Total work force	117	108	106
Work force by job category			
Evaluators	96	90	87
Evaluator-related specialists	2	3	4
Administrative/technical staff		5	5
Support staff	13	10	10
Professional work force by level/grade			
SES	1	0	0
Management level and GS-15	2	1	2
Senior level and GS-13/14	43	46	51
Staff level and GS-7 to GS-12	58	51	53
<b>Recruitment/hiring</b>			
Professional hires	12	14	1
<b>Training</b>			
Average training hours per staff member	74	69	63
<b>Attrition</b>			
Professionals	10	11	4
Support staff	0	2	1

<sup>a</sup>Data not available.

# Cincinnati Regional Office

<b>Section I: Results of Cincinnati's Work</b>			
	<b>1990</b>	<b>1991</b>	<b>1992</b>
Region-led written products	25	27	26
Financial benefits (millions)	\$1,355.20	\$6,421.15	\$3,794.37
Accomplishment reports	14	14	19
<b>Section II: Managing Cincinnati's Work</b>			
<b>Active assignments</b>			
Lead	29	26	29
Assist	33	24	32
<b>Completed assignments</b>			
Average duration (months)	12.2	10.0	9.6
Average cost (thousands)	\$292	\$227	\$201
<b>Timeliness (percent)</b>			
Blue book reports by target date	16.7	34.0	57.0
All external products by target date	a	46.0	61.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	14	12
Investment time	a	7	8
Direct time	a	79	80
<b>Section III: Profile of Cincinnati's Human Resources</b>			
<b>Work Force</b>			
Total work force	112	112	115
Work force by job category			
Evaluators	93	89	89
Evaluator-related specialists	2	7	11
Administrative/technical staff	3	3	3
Support staff	13	12	11
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	3	3	3
Senior level and GS-13/14	49	58	59
Staff level and GS-7 to GS-12	46	38	52
<b>Recruitment/hiring</b>			
Professional hires	2	5	4
<b>Training</b>			
Average training hours per staff member	68	71	91
<b>Attrition</b>			
Professionals	14	3	4
Support staff	0	2	0

<sup>a</sup>Data not available.

# Dallas Regional Office

<b>Section I: Results of Dallas's Work</b>	<b>1990</b>	<b>1991</b>	<b>1992</b>
Region-led written products	24	26	33
Financial benefits (millions)	\$867.60	\$2,069.90	\$1,383.81
Accomplishment reports	14	8	21
<b>Section II: Managing Dallas's Work</b>			
<b>Active assignments</b>	76	91	95
Lead	32	40	44
Assist	44	51	51
<b>Completed assignments</b>	37	34	48
Average duration (months)	13.4	11.3	10.6
Average cost (thousands)	\$350	\$242	\$275
<b>Timeliness (percent)</b>			
Blue book reports by target date	27.3	26.0	41.0
All external products by target date	<sup>a</sup>	38.0	49.0
<b>Resource utilization (percent)</b>			
Administrative support time	<sup>a</sup>	13	14
Investment time	<sup>a</sup>	7	7
Direct time	<sup>a</sup>	80	80
<b>Section III: Profile of Dallas's Human Resources</b>			
<b>Work Force</b>			
Total work force	160	153	149
Work force by job category			
Evaluators	139	132	130
Evaluator-related specialists	2	2	4
Administrative/technical staff	4	4	3
Support staff	14	14	11
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	5	5	5
Senior level and GS-13/14	57	66	65
Staff level and GS-7 to GS-12	83	67	78
<b>Recruitment/hiring</b>			
Professional hires	18	8	5
<b>Training</b>			
Average training hours per staff member	103	84	79
<b>Attrition</b>			
Professionals	10	15	11
Support staff	3	2	2

<sup>a</sup>Data not available.

# Denver Regional Office

	1990	1991	1992
<b>Section I: Results of Denver's Work</b>			
Region-led written products	24	30	25
Financial benefits (millions)	\$999.90	\$238.70	\$1,572.82
Accomplishment reports	17	10	18
<b>Section II: Managing Denver's Work</b>			
<b>Active assignments</b>			
Lead	53	63	77
Assist	30	34	33
	23	29	44
<b>Completed assignments</b>			
	35	42	33
Average duration (months)	12.2	10.6	11.2
Average cost (thousands)	\$266	\$221	\$270
<b>Timeliness (percent)</b>			
Blue book reports by target date	34.5	20.0	10.0
All external products by target date	<sup>a</sup>	28.0	32.0
<b>Resource utilization (percent)</b>			
Administrative support time	<sup>a</sup>	15	14
Investment time	<sup>a</sup>	7	6
Direct time	<sup>a</sup>	79	80
<b>Section III: Profile of Denver's Human Resources</b>			
<b>Work Force</b>			
Total work force	116	121	116
Work force by job category			
Evaluators	95	99	95
Evaluator-related specialists	4	4	4
Administrative/technical staff	6	7	7
Support staff	11	11	9
Professional work force by level/grade			
SES	0	0	1
Management level and GS-15	3	3	3
Senior level and GS-13/14	51	56	56
Staff level and GS-7 to GS-12	51	51	56
<b>Recruitment/hiring</b>			
Professional hires	5	11	4
<b>Training</b>			
Average training hours per staff member	77	77	86
<b>Attrition</b>			
Professionals	6	13	7
Support staff	1	0	1

<sup>a</sup>Data not available.

# Detroit Regional Office

<b>Section I: Results of Detroit's Work</b>			
	<b>1990</b>	<b>1991</b>	<b>1992</b>
Region-led written products	18	19	20
Financial benefits (millions)	\$102.20	\$71.80	\$3,140.62
Accomplishment reports	3	4	8
<b>Section II: Managing Detroit's Work</b>			
<b>Active assignments</b>			
Lead	38	43	49
Assist	26	21	25
Completed assignments	12	22	24
<b>Completed assignments</b>			
Average duration (months)	35	29	25
Average cost (thousands)	11.0	9.6	11.8
	\$290	\$250	\$278
<b>Timeliness (percent)</b>			
Blue book reports by target date	37.5	31.0	6.0
All external products by target date	<sup>a</sup>	42.0	35.0
<b>Resource utilization (percent)</b>			
Administrative support time	<sup>a</sup>	15	16
Investment time	<sup>a</sup>	9	7
Direct time	<sup>a</sup>	76	77
<b>Section III: Profile of Detroit's Human Resources</b>			
<b>Work Force</b>			
Total work force	110	103	94
Work force by job category			
Evaluators	92	85	78
Evaluator-related specialists	2	2	2
Administrative/technical staff	4	4	4
Support staff	11	11	9
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	2	2	3
Senior level and GS-13/14	39	41	42
Staff level and GS-7 to GS-12	57	48	48
<b>Recruitment/hiring</b>			
Professional hires	15	6	0
<b>Training</b>			
Average training hours per staff member	63	113	114
<b>Attrition</b>			
Professionals	7	11	3
Support staff	3	1	3

<sup>a</sup>Data not available.

# Kansas City Regional Office

	1990	1991	1992
<b>Section I: Results of Kansas City's Work</b>			
Region-led written products	22	22	31
Financial benefits (millions)	\$680.70	\$6,087.75	\$3,599.94
Accomplishment reports	15	16	21
<b>Section II: Managing Kansas City's Work</b>			
<b>Active assignments</b>	56	78	63
Lead	29	34	28
Assist	27	44	35
<b>Completed assignments</b>	26	31	43
Average duration (months)	11.6	11.9	10.5
Average cost (thousands)	\$291	\$303	\$274
<b>Timeliness (percent)</b>			
Blue book reports by target date	20.7	19.0	32.0
All external products by target date	a	30.0	45.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	16	15
Investment time	a	6	5
Direct time	a	78	81
<b>Section III: Profile of Kansas City's Human Resources</b>			
<b>Work Force</b>			
Total work force	120	119	117
Work force by job category			
Evaluators	97	95	92
Evaluator-related specialists	6	6	7
Administrative/technical staff		5	5
Support staff	11	12	12
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	4	4	5
Senior level and GS-13/14	45	50	51
Staff level and GS-7 to GS-12	59	52	60
<b>Recruitment/hiring</b>			
Professional hires	6	4	4
<b>Training</b>			
Average training hours per staff member	84	74	61
<b>Attrition</b>			
Professionals	0	6	4
Support staff	0	0	0

<sup>a</sup>Data not available.

# Los Angeles Regional Office

<b>Section I: Results of Los Angeles's Work</b>			
	<b>1990</b>	<b>1991</b>	<b>1992</b>
Region-led written products	15	28	28
Financial benefits (millions)	\$706.00	\$3,672.10	\$2,316.89
Accomplishment reports	19	18	23
<b>Section II: Managing Los Angeles's Work</b>			
<b>Active assignments</b>			
Lead	58	77	70
Assist	33	35	31
Completed assignments	25	42	39
Average duration (months)	31	45	43
Average cost (thousands)	10.2	13.1	9.5
\$248	\$343	\$211	
<b>Timeliness (percent)</b>			
Blue book reports by target date	26.3	43.0	37.0
All external products by target date	a	49.0	54.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	11	13
Investment time	a	7	8
Direct time	a	82	80
<b>Section III: Profile of Los Angeles's Human Resources</b>			
<b>Work Force</b>			
Total work force	132	132	126
<b>Work force by job category</b>			
Evaluators	117	118	112
Evaluator-related specialists	0	0	0
Administrative/technical staff		4	4
Support staff	11	9	9
<b>Professional work force by level/grade</b>			
SES	0	1	1
Management level and GS-15	3	3	3
Senior level and GS-13/14	58	64	61
Staff level and GS-7 to GS-12	60	55	61
<b>Recruitment/hiring</b>			
Professional hires	13	8	6
<b>Training</b>			
Average training hours per staff member	55	59	71
<b>Attrition</b>			
Professionals	10	5	8
Support staff	1	2	0

<sup>a</sup>Data not available.

# New York Regional Office

<b>Section I: Results of New York's Work</b>	<b>1990</b>	<b>1991</b>	<b>1992</b>
Region-led written products	16	20	24
Financial benefits (millions)	\$240.70	\$552.99	\$197.97
Accomplishment reports	11	18	17
<b>Section II: Managing New York's Work</b>			
<b>Active assignments</b>	60	62	68
Lead	24	30	30
Assist	36	32	38
<b>Completed assignments</b>	24	25	35
Average duration (months)	12.7	11.7	10.5
Average cost (thousands)	\$363	\$301	\$285
<b>Timeliness (percent)</b>			
Blue book reports by target date	30.0	11.0	21.0
All external products by target date	a	14.0	33.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	19	19
Investment time	a	9	8
Direct time	a	73	74
<b>Section III: Profile of New York's Human Resources</b>			
<b>Work Force</b>			
Total work force	130	124	126
Work force by job category			
Evaluators	107	103	103
Evaluator-related specialists	0	1	2
Administrative/technical staff		6	5
Support staff	16	15	14
Professional work force by level/grade			
SES	1	0	1
Management level and GS-15	4	5	5
Senior level and GS-13/14	49	56	57
Staff level and GS-7 to GS-12	60	48	63
<b>Recruitment/hiring</b>			
Professional hires	14	4	5
<b>Training</b>			
Average training hours per staff member	62	59	68
<b>Attrition</b>			
Professionals	8	8	2
Support staff	5	1	1

<sup>a</sup>Data not available.

# Norfolk Regional Office

	1990	1991	1992
<b>Section I: Results of Norfolk's Work</b>			
Region-led written products	24	25	24
Financial benefits (millions)	\$93.80	\$789.12	\$1,865.00
Accomplishment reports	8	8	10
<b>Section II: Managing Norfolk's Work</b>			
<b>Active assignments</b>			
Lead	30	33	31
Assist	18	20	26
<b>Completed assignments</b>			
Average duration (months)	10.4	10.8	10.4
Average cost (thousands)	\$253	\$293	\$256
<b>Timeliness (percent)</b>			
Blue book reports by target date	25.0	26.0	35.0
All external products by target date	<sup>a</sup>	34.0	41.0
<b>Resource utilization (percent)</b>			
Administrative support time	<sup>a</sup>	12	13
Investment time	<sup>a</sup>	6	7
Direct time	<sup>a</sup>	82	80
<b>Section III: Profile of Norfolk's Human Resources</b>			
<b>Work Force</b>			
Total work force	114	111	105
Work force by job category			
Evaluators	98	94	89
Evaluator-related specialists	1	2	2
Administrative/technical staff		4	4
Support staff	10	10	10
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	3	2	2
Senior level and GS-13/14	47	50	51
Staff level and GS-7 to GS-12	53	48	51
<b>Recruitment/hiring</b>			
Professional hires	4	2	1
<b>Training</b>			
Average training hours per staff member	65	59	81
<b>Attrition</b>			
Professionals	3	2	4
Support staff	6	1	0

<sup>a</sup>Data not available.

# Philadelphia Regional Office

<b>Section I: Results of Philadelphia's Work</b>	<b>1990</b>	<b>1991</b>	<b>1992</b>
Region-led written products	27	24	36
Financial benefits (millions)	\$412.20	\$589.89	\$6,991.57
Accomplishment reports	13	19	22
<b>Section II: Managing Philadelphia's Work</b>			
<b>Active assignments</b>	68	75	58
Lead	40	43	38
Assist	28	32	20
<b>Completed assignments</b>	49	37	53
Average duration (months)	9.8	11.5	11.8
Average cost (thousands)	\$205	\$244	\$270
<b>Timeliness (percent)</b>			
Blue book reports by target date	36.6	28.0	27.0
All external products by target date	a	37.0	49.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	12	14
Investment time	a	7	6
Direct time	a	81	80
<b>Section III: Profile of Philadelphia's Human Resources</b>			
<b>Work Force</b>			
Total work force	128	127	113
Work force by job category			
Evaluators	111	105	94
Evaluator-related specialists	4	6	6
Administrative/technical staff		3	4
Support staff	9	11	9
Professional work force by level/grade			
SES	1	1	0
Management level and GS-15	2	2	2
Senior level and GS-13/14	54	55	56
Staff level and GS-7 to GS-12	62	58	55
<b>Recruitment/hiring</b>			
Professional hires	14	9	1
<b>Training</b>			
Average training hours per staff member	122	77	105
<b>Attrition</b>			
Professionals	15	13	10
Support staff	4	0	2

<sup>a</sup>Data not available.

# San Francisco Regional Office

	1990	1991	1992
<b>Section I: Results of San Francisco's Work</b>			
Region-led written products	34	33	33
Financial benefits (millions)	\$851.60	\$2,404.37	\$2,456.22
Accomplishment reports	26	11	16
<b>Section II: Managing San Francisco's Work</b>			
<b>Active assignments</b>	61	70	79
Lead	40	37	39
Assist	21	33	40
<b>Completed assignments</b>	49	47	45
Average duration (months)	11.5	10.0	12.1
Average cost (thousands)	\$270	\$240	\$296
<b>Timeliness (percent)</b>			
Blue book reports by target date	35.5	21.0	10.0
All external products by target date	a	30.0	24.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	19	20
Investment time	a	5	4
Direct time	a	76	76
<b>Section III: Profile of San Francisco's Human Resources</b>			
<b>Work Force</b>			
Total work force	137	137	138
Work force by job category			
Evaluators	108	110	110
Evaluator-related specialists	5	5	6
Administrative/technical staff		7	6
Support staff	16	15	14
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	4	4	5
Senior level and GS-13/14	53	60	61
Staff level and GS-7 to GS-12	63	57	71
<b>Recruitment/hiring</b>			
Professional hires	10	12	5
<b>Training</b>			
Average training hours per staff member	79	44	60
<b>Attrition</b>			
Professionals	8	15	7
Support staff	1	4	1

<sup>a</sup>Data not available.

# Seattle Regional Office

	1990	1991	1992
<b>Section I: Results of Seattle's Work</b>			
Region-led written products	25	43	42
Financial benefits (millions)	\$947.60	\$1,801.01	\$1,155.52
Accomplishment reports	18	12	25
<b>Section II: Managing Seattle's Work</b>			
<b>Active assignments</b>	68	62	49
Lead	42	40	34
Assist	26	22	15
<b>Completed assignments</b>	42	56	55
Average duration (months)	11.4	10.0	10.2
Average cost (thousands)	\$260	\$225	\$225
<b>Timeliness (percent)</b>			
Blue book reports by target date	42.4	40.0	35.0
All external products by target date	a	46.0	43.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	12	13
Investment time	a	6	6
Direct time	a	82	81
<b>Section III: Profile of Seattle's Human Resources</b>			
<b>Work Force</b>			
Total work force	106	108	107
Work force by job category			
Evaluators	89	90	89
Evaluator-related specialists	6	7	7
Administrative/technical staff		3	3
Support staff	7	7	6
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	2	2	4
Senior level and GS-13/14	44	49	49
Staff level and GS-7 to GS-12	52	49	53
<b>Recruitment/hiring</b>			
Professional hires	9	3	0
<b>Training</b>			
Average training hours per staff member	62	54	78
<b>Attrition</b>			
Professionals	7	8	3
Support staff	6	2	0

<sup>a</sup>Data not available.

# European Office

	1990	1991	1992
<b>Section I: Results of Europe's Work</b>			
Region-led written products	5	2	9
Financial benefits (millions)	\$64.50	\$356.50	\$337.80
Accomplishment reports	3	3	10
<b>Section II: Managing Europe's Work</b>			
<b>Active assignments</b>			
Lead	31	41	50
Assist	3	5	15
	28	36	35
<b>Completed assignments</b>			
	a	4	7
Average duration (months)	a	9.1	14.3
Average cost (thousands)	a	\$236	\$332
<b>Timeliness (percent)</b>			
Blue book reports by target date	a	0	17.0
All external products by target date	a	33.0	29.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	12	13
Investment time	a	3	2
Direct time	a	85	85
<b>Section III: Profile of Europe's Human Resources</b>			
<b>Work Force</b>			
Total work force	52	54	53
Work force by job category			
Evaluators	47	48	47
Evaluator-related specialists	0	0	0
Administrative/technical staff		0	0
Support staff	4	5	5
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	3	3	3
Senior level and GS-13/14	17	22	22
Staff level and GS-7 to GS-12	27	23	27
<b>Recruitment/hiring</b>			
Professional hires	0	0	0
<b>Training</b>			
Average training hours per staff member	a	a	41
<b>Attrition</b>			
Professionals	1	0	0
Support staff	0	1	1

<sup>a</sup>Data not available.

# Far East Office

<b>Section I: Results of Far East's Work</b>	<b>1990</b>	<b>1991</b>	<b>1992</b>
Region-led written products	2	3	1
Financial benefits (millions)	a	\$0	\$5.40
Accomplishment reports	a	3	4
<b>Section II: Managing Far East's Work</b>			
<b>Active assignments</b>	17	32	39
Lead	4	4	4
Assist	13	28	35
<b>Completed assignments</b>	a	3	1
Average duration (months)	a	19.4	5.6
Average cost (thousands)	a	\$316	\$74
<b>Timeliness (percent)</b>			
Blue book reports by target date	a	0	0
All external products by target date	a	0	0
<b>Resource utilization (percent)</b>			
Administrative support time	a	18	18
Investment time	a	5	3
Direct time	a	77	79
<b>Section III: Profile of Far East's Human Resources</b>			
<b>Work Force</b>			
Total work force	35	31	30
Work force by job category			
Evaluators	29	25	24
Evaluator-related specialists	0	0	0
Administrative/technical staff	0	0	0
Support staff	5	5	5
Professional work force by level/grade			
SES	1	1	1
Management level and GS-15	2	2	2
Senior level and GS-13/14	11	10	11
Staff level and GS-7 to GS-12	16	13	16
<b>Recruitment/hiring</b>			
Professional hires	0	0	0
<b>Training</b>			
Average training hours per staff member	a	a	63
<b>Attrition</b>			
Professionals	0	0	2
Support staff	0	0	0

<sup>a</sup>Data not available.

# Office of Special Investigations

	1990	1991	1992
<b>Section I: Results of OSI's Work</b>			
<b>Impact/accomplishments</b>			
Financial benefits (billions)	a	a	\$8.10
<b>Product volume</b>			
Total products	a	23	34
Letter reports	a	11	8
Testimonies/statements for the record	a	1	6
Briefing reports	a	0	2
Congressional briefings	a	11	18
Assists to divisions	a	13	8
Referrals to Inspectors General/law enforcement agencies	a	2	4
<b>Section II: Managing OSI's Work</b>			
<b>Direct assistance to the Congress</b>			
Percent of GAO's audit staff-years assisting the Congress	a	55.0	77.0
Congressional assignments started	a	22	46
<b>Active assignments</b>	a	35	46
<b>Completed assignments</b>	a	44	50
Average duration (months)	a	7.9	7.0
Median duration (months)	a	7.5	7.3
Average cost (thousands)	a	\$60	\$56
Median cost (thousands)	a	\$29	\$24
<b>Timeliness (percent)</b>			
Blue book reports by target date	a	64.0	33.0
All external products by target date	a	54.0	34.0
<b>Resource utilization (percent)</b>			
Administrative support time	a	12.1	17.5
Investment time	a	3.3	4.2
Direct time	a	84.6	78.3
<b>Section III: Profile of OSI's Human Resources</b>			
<b>Work force</b>			
Total work force	a	a	40
<b>Work force by job category</b>			
Evaluators	a	a	9
Evaluator-related specialists	a	a	23
Administrative/technical staff	a	a	3
Support staff	a	a	5
<b>Professional work force by level/grade</b>			
SES	a	a	1
Management level and GS-15	a	a	7

(continued)

**Part III: Table of Regions' Key Performance Statistics  
Office of Special Investigations**

	<b>1990</b>	<b>1991</b>	<b>1992</b>
Senior level and GS-13/14	a	a	25
Staff level and GS-7 to GS-12	a	a	7
<b>Training</b>			
Average training hours per staff member	a	a	68
<b>Attrition</b>			
Professionals	a	a	0
Support staff	a	a	1

<sup>a</sup>Data not available.